

GUEST AMBASSADOR JOB DESCRIPTION

Choolaah is a fresh take on the timeless experience of community ovens, where family and friends gathered around to break bread together, share stories, exchange news and reconnect.

At Choolaah every aspect is crafted to delight all five senses - taste, sight, touch, smell, and hearing. Food, open kitchen, fun and hip design, music, hand washer and even the restrooms! Meats, cheeses and vegetables are grilled in display tandoor ovens. Tandoor is the great Indian BBQ, a 4,000+ year old tradition of cooking in a clay oven.

Our Guest Ambassadors are responsible for creating joyful guest experiences at Choolaah. They have high energy, a positive attitude and passion for excellence, genuine hospitality, teamwork and great food.



Other responsibilities of the Guest Ambassador position include:

- Caring for guests
- Helping guests navigate through the Choolaah menu
- Striving for accuracy in all orders
- Balancing high volume with high quality
- Ensuring their area/station is clean, stocked, set up and ready for service
- Following all company policies and standards including safety and sanitation
- Properly handling cash transactions while maintaining an organized cash register
- Reaching for new challenges and asking for additional responsibility
- Participating in ongoing training and development
- Cross training and cross utilizing skills

Requirements:

- Must represent Choolaah Mission, Vision and Values
- Loves delighting guests
- Hard-working, team player
- Outgoing personality with excellent interpersonal skills
- Ability to stand and walk for up to 10 hours per day
- Ability to lift and carry up to 35 pounds
- Ability to exert fast-paced mobility for periods of up to 6 hours in length
- Ability to read, write and understand English
- Ability to perform basic mathematical calculations; basic reading, listening and speaking skills
- Ability to work flexible shifts and schedules, inclusive of weekends and some holidays
- Ability to communicate clearly with Guests, managers and team members
- Ability to work calmly and effectively under pressure, in a fast-paced environment
- Ability to perform essential functions to Choolaah standards with or without reasonable accommodation
- Ability to perform additional duties that may be required by Choolaah

Benefits:

Our team members enjoy competitive pay rates, career growth opportunities, bonuses and benefits, incl.:

- Medical & Dental Insurance
- 401K Plan
- Weekly paychecks
- Free meals on shift
- Referral Bonus
- Ongoing Hands-on Training
- Career Advancement
- Choice of Global Cash Card or Direct Deposit

VISION

To transform the quality of life of everyone we touch

MISSION

I delight every guest every time creating raving fans

VALUES

JOY: I create joyful experiences

INTEGRITY: I honor my word

EXCELLENCE: I strive for 100%

GROWTH: I drive personal and organizational growth

CANDOR: I choose to be open and honest